

The Seafarer

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Customer Service Bulletin

September 2005

NAVSUP and NAVFAC Sign Historic Transfer of Work/Function Agreement

A memorandum of agreement outlining the transfer of work and functions for Public Works Center (PWC) supply chain management and Naval Construction Force logistics management was recently signed by Commander, Naval Supply Systems Command (NAVSUP), Commander, Navy Facilities Engineering Command (NAVFAC), and Commander, Fleet and Industrial Supply Centers (COMFISCS).

The following work and functions are to be transferred: inventory management; requisition processing; warehousing; material delivery and expediting; hazardous material; supply source management; and specialized mission logistics in support of operational units.

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ATAC now supported by Single Carrier Contract

ATAC has implemented a Single Carrier Contract. The new ATAC Carrier for local DLR pickup scheduling is Miramar Transportation Inc. To schedule local pick up, call the numbers listed below. Material can still be dropped off at the ATAC Norfolk facility, if desired.

(757) 423-0030 Local Number
(866) 423-0626 Toll Free

FISC supports deployers in aftermath of Katrina



Water is lifted from a delivery truck for loading aboard the USNS Patuxent (T-AO 201) at Naval Station Norfolk in support of the recovery operation in Louisiana, Mississippi and Alabama. FISC Norfolk's Logistics Support Center and contracting department provided support for ships departing for the areas affected by Hurricane Katrina.

Story by Bob Anderson, FISC Norfolk PAO

As directed by the Secretary of Defense, U.S. Northern Command (NORTHCOM) is supporting the Federal Emergency Management Agency (FEMA) disaster relief efforts in the aftermath of Hurricane Katrina. A variety of requests for assistance were made to DoD because of the unique capabilities it brings to emergency and rescue operations. In an effort to fill those requests NORTHCOM established the Joint Task Force (JTF) Katrina to be the military's on-scene commander in support of FEMA.

Thanks to the Navy's new readiness model – the Fleet Response Plan – 28 ships were ready to get underway within 24 hours. Fleet Forces Command, responsible for providing ships and personnel in response to this emergency, proactively positioned naval forces in support of relief efforts.

The Navy's involvement in the humanitarian assistance operations is an important part of a larger, collaborative effort to meet local and state requirements forwarded to NORTHCOM from state governors and FEMA federal coordinators.

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Admiral's Quarters

As we near the end of fiscal year 05 and prepare for fiscal year 06, the supply centers across the COMFISCS enterprise are continuing to work hard to make our service and processes effective and relevant to the Navy's expanding global logistical requirements.

On the road of process improvement, our ways of doing business are evolving. We are adopting Lean Six Sigma business management theory and principles at the seven FISCs as a key enabler to expanding efficiency and productivity. In the first wave of process improvement, we have nine L6S initiatives underway to re-engineer various mission areas including HAZMAT, household goods and contracting. You as customers should be the beneficiaries of near-term changes.

Distance Support is another dynamic, which is pointing to a new approach to the way we do business. Optimal manning efforts and next generation platform design like the Littoral Combat Ships have us looking at a model where FISCs deliver information, products and services to operators in a variety of scenarios ranging from pier side to over the horizon. We must revamp our processes to address work going ashore, work going away, and work being transformed. Our own Global Distance Support Centers (formerly Navy

Integrated Call Centers) in San Diego and Norfolk and 10 Logistics Support Centers are among the COMFISCS components that will be a part of the Distance Support equation. Currently, they provide 24/7 customer assistance and are linked to the Navy's supply network of experts ashore to render logistical, technical, maintenance, quality of life and training support to military, civil service and contract personnel dispersed around the world.

We also need to validate our business practices to ensure we are properly aligned to the principles laid out by Admiral Mike Mullen, our new Chief of Naval Operations. Admiral Mullen is focused on warfighting, jointness, naval character, people and leadership. He emphasizes the Navy as being first and foremost a fighting, sea-going service. The COMFISCS team must unequivocally link our processes and efforts to supporting the warfighter by continually refining the way we deliver combat capability through logistics.

In closing, the goodness deemed from L6S, the evolving realities of Distance Support, and the mandate of our new Navy leadership are collectively keeping the COMFISCS team forward leaning and in tune with customers. We must be agile



*Rear Admiral William A. Kowba,
Commander, Fleet and Industrial
Supply Centers.*

and flexible in serving you. Keep charging!

New Orleans Vehicle Processing Center closed until further notice

Due to environmental conditions associated with Hurricane Katrina, the New Orleans Vehicle Processing Center is closed until further notice. Vehicle processing operations have been transferred to Atlanta, Ga., and Dallas, Texas.

Vehicles en route to the New Orleans VPC will be diverted to Atlanta or Dallas depending on proximity to the member's military assignment. The Web site www.whereismypov.com will advise members of the move to an alternate VPC.

For questions or further information, call the Dallas VPC at (866) 438-2046 or the Atlanta VPC at 800-965-9155.

Navy eliminates the officer photograph from official military personnel files

MILPERSMAN article 1070-180 has eliminated the requirement to maintain an officer photograph in the officer military personnel file. BUPERINST 1070-27A and OPNAVINST 5290.1A will also be revised to reflect the policy change.

After careful review, the requirement to maintain an official photograph in the officer military personnel file is no longer necessary. Adherence to physical standards is commented upon in fitness reports and technology permits rapid transmission of officer photographs when needed. In addition, elimination of the requirement will help streamline and modernize record management. Requirements for photographs of specific programs will be handled on a case-by-case basis.

Katrina Support from Page 1

Playing no small role in the emergency response effort are the logistics experts of the Naval Supply Systems Command and its various field activities. Before help can be rendered after a catastrophe, the behind the scenes logistics necessary to support that help is almost overwhelming. The knowledge and training of the Navy's logisticians again has proven to be one of the keys to success.

Support operation from the Fleet and Industrial Supply Center, Norfolk ran around the clock through FISC's Logistics Support Center (LSC). For several days operations at FISC's LSC were feverish. From August 28 through September 8 waterfront service providers rallied to support *USS Tortuga (LSD 46)*, *USS Iwo Jima (LHD 7)*, *USS Harry S. Truman (CVN 75)*, *USS Whidbey Island (LSD 41)*, *USS Bataan (LHD 5)*, rescue and salvage vessel *USS Grapple*, *USS Shreveport (LPD 12)*, *USNS Patuxent (T-AO 201)* and the hospital ship *USNS Comfort (T-AH20)*. The LSC representatives swept the waterfront storage and receiving sites to push deliveries, and purchase requirements, escorted trucks to ships, moved material from local vendors to ships, expedited subsistence and medical prime vendor orders, and hand delivered bearers and SERVMART orders. The Subsistence Prime Vendor (SPV) team ordered and scheduled deliveries for 6340 gallons of milk, 50,072 pounds of fresh fruits and vegetables (FFV) and 16,271 cases of dry/chill provisions. Super SERVMART opened early and stayed open late as needed to provide service totaling \$249.5K and 64 tickets. The Global Distance Support Center (GDSC) partnered with NAVSEA and Navy Personnel Development Command (NPDC) to seamlessly handle contacts related to mustering survivors, queries related to survivors, and supply and logistics support for forces moving to or in the Katrina disaster area. The GDSC was able to handle and directed 15 personnel related calls and process 92 supply and logistics related requirements.

The various LSC teams provided everything from freezer repairs aboard *USS Tortuga* to the loadouts of departing ships. They tracked medical supplies, lube oil, paper products and water. They personally made SERVMART runs for pillows, towels, and sheet and delivered them directly to departing ships. Members of LSC's Team 2 made commissary runs for baby bottles and coordinated provision on-loads. They picked up and delivered MREs. Team 5 shipped medical supplies to Pensacola for staging. Team 1 processed, rearranged, and prioritized available provisions to deploying ships from stagnant ships. Fresh fruits and vegetables were processed and prioritized for loading aboard *USS Harry S. Truman*, *USS Iwo Jima* and *USNS Patuxent*. FISC Norfolk's LSC was even able to arrange for Marva Maid to go into emergency production of fresh milk and yogurt to support deployment-Katrina relief requirements. Emergency orders processed before 7:00 a.m. were delivered by 1:00 p.m. the same day.

LSC Team 6 delivered massive amounts of paper products and plastic utensils to the *USNS Patuxent* as well as 2400 cases of Power Aid and 2400 cases of water. Team 4 loaded out the *USS Bataan* prior to its departure.

Although most of the material in support of rescue and recovery operations left by sea, other material was also flown out from the Naval Air Terminal and yes, FISC LSC delivered that material as well.



While FISC LSC personnel are certainly heroes, they are not alone. FISC Norfolk's Contracting Department also played a big roll in the overall effort. Without their purchasing prowess, the material would not have been available for delivery to the departing units.

On September 1-2, two urgent task orders were placed against a contract with the North Carolina State Port Authority for port operation services that included dockage, wharfage, and trash disposal in Morehead City, North Carolina for the *USS Whidbey Island* and *USS Shreveport*. Both ships on-loaded and transported relief supplies before deploying to the Gulf Coast AOR. At the same time an urgent purchase order was placed on behalf of CNI Headquarters with Globalstar USA for 50 satellite phones and associated service and accessories to be used by regional personnel in the Gulf Coast AOR as standard cell phones were rendered inoperable. FISC Norfolk's Code 200 negotiated a significant savings of \$7,200 on the voice and data services, with timely delivery within the AOR, despite a very high demand for this commodity by competing Federal and Civil Organizations.

FISC Norfolk awarded a husbanding contract to Ships Supply of Florida (SSF) for support of naval operations in the Gulf of Mexico. After awarding the contract, FISC Norfolk ensured delivery of water and consumable disaster relief supplies to support emergent deployment tasking to Norfolk based ships. Code 200 also hosted daily coordination teleconferences between FISC Norfolk, Navy Region South East, FISC Jacksonville and the husbanding agent to ensure smooth operations and handoff to FISC Jacksonville as lead FISC for Katrina Ops while FISC Norfolk assumed its supporting role.

Although FISC Norfolk's role is a supporting one, there is no mistaking the superb service Norfolk deployers received from the logistics expert that call Norfolk home.

Agreement continued from Page 1

Since October 2004, agreements have been signed to transfer Regional Maintenance Center logistics departments to NAVSUP's COMFISCS; with Commander, Navy Installations to realign regional supply operations worldwide; with Commander, Naval Sea Systems Command to integrate warfare center supply operations into the Fleet and Industrial Supply Centers (FISCs); and now with NAVFAC for the FISCs to support the Fleet Engineering Commands (formerly PWCs) and Naval Construction Force operations at Naval Base Ventura County, Calif., and Construction Battalion Center Gulfport, Miss.

"This is a set of unprecedented and historical partnerships that are creating streamlined logistics models not only in the Navy's critical fleet concentration areas but across regions in and outside the continental United States," said Rear Adm. William Kowba, SC, USN, Commander, Fleet and Industrial Supply Centers.

"The supply support commitments and accountabilities of the FISCs will help single up logistics and add value to the customer while driving down cost and driving up efficiency," Kowba added.

New Operational Opportunity for LCDRs on T-AOEs

Recently the Commander, Naval Supply Systems Command tasked the Senior Leadership Advisory Committee (SRLAC) to conduct a review of officer-in-charge billets on T-AFS, T-AOE, and T-AKE ships. The SRLAC considered a number of factors:

- professional growth of our officers;
- span of their control and responsibility;
- relationships with CSG and ESG staffs;
- role in the overall theater logistics plan;
- tour lengths;
- new operational O-5 command billets; and
- the CNO's transformation goals.

The SRLAC determined that business processes and theater logistics plans supported manning T-AOEs with an O-4 as the officer-in-charge (OIC) vice an O-5. SRLAC members also recommended that the OIC positions on T-AFSs and T-AKEs remain O-5 billets.

COMNAVSUP approved the SRLAC's recommendation to detail lieutenant commanders to T-AOEs as the Military Detachment OIC, as well as the committee's recommendation to maintain the T-AFSs and T-AKEs as commander billets. This decision provides an outstanding opportunity for lieutenant commanders to excel in a demanding position while also gaining valuable operational logistics expertise.

The *USS ARCTIC (T-AOE 8)*, homeported in Earle, N.J., is the next AOE available to a Lt. Cmdr. and is currently posted on the Lt. Cmdr. operational and overseas billet list. Lt. Cmdrs. interested in this challenging billet may contact Commander Tom Armstrong, Head, Operational and Overseas Detailer at thomas.armstrong@navy.mil or (901) 874-4614, DSN 882-4614.

2006 Ney Award Instruction is now available on the web

The 2006 Captain Edward F. Ney Memorial Award Program Instruction (NAVSUPINST 5061.2AN) dated 15 July 2005 is now available on the Naval Logistics library Web site at

<http://nll.ahf.nmci.navy.mil/>.

The instruction has been rewritten and streamlined to provide basic program policy and guidance only, thus eliminating the need to update annually. The information pertinent to the checklist, execution timeline and quotas, which varies yearly, will be provided in an annual Naval message by 30 June each year.

A fiscal year 06 Naval message was promulgated to major commands on 14 June 2005. The following identifies differences from the FY 05 instruction:

- Nutritional training will be included as part of General Military Training and incorporated as a Ney Evaluation Review Standard. The FY 05 instruction did not contain a nutritional training requirement.
- Ney training quotas have been decreased due to funding constraints. Ney training will be limited to winning commands. The FY 05 instruction provided training for winners and runner-ups.
- NAVSUP-funded command representation at the annual joint Services Excellence in Food Service Awards ceremony will be reduced to one representative from each first place general mess. This is due to funding constraints.

Questions can be addressed to Roxanne Hauman, Ney Program Manager, 717-605-7463, DSN 430-7463, e-mail: Roxanne.Hauman@navy.mil.

Need Help? Call the Global Distance Support Center:

1-877-4-1-TOUCH or 1-877-418-6824, or email:

GDSC@navy.mil

FISC Team Two Helps USS Gunston Hall Prepare For Future NEO Operations

By JO3 Maja Dyson, Fleet Public

There's a place for baby food on a Navy ship. It's none other than the same place all food is kept on board the ship -- the supply storage department. Making up one of six teams at Fleet and Industrial Supply Center, Norfolk (FISC), six people recently assisted *USS Gunston Hall* (LSC 44) in a special mission that ensured baby food was in stock. A mission that not only helped *Gunston Hall*, but highlighted the teamwork between a ship and its support groups back home.



Left to right: to PO1 Claudia Peartt, Virginia Nichols, Teresa Wiggins, John Gant, Brenda Jones and Marie Moss

Marie Moss, Brenda Jones, John Gant, Teresa Wiggins, Virginia Nichols and Petty Officer 1st Class Claudia Peartt make up Team Two at FISC. They are in charge of assisting ships that were stationed at Norfolk Naval Shipyard in Portsmouth prior to 9/11 and Naval Amphibious Base Little Creek, to include *USS Gonzalez*, *USS Winston Churchill*, and *USS Grapple*.

Team Two has a history of assisting ships with hotel services, trash removal, crane services and fuel and food deliveries.

Recently, however, the team took on a special mission. When the call came for help, Team Two headed for the store - straight to the baby food aisle.

Team Two purchased more than 100 pounds of baby items ranging from bottles to food as "pre-load" items in the event a non-combatant evacuation operation is conducted on board *Gunston Hall*.

"Our office is an extension of ship's supply and food service departments," said Joan Duke, Director of the Logistics Support Center at FISC. "We help schedule deliveries for them as well as transferring items to them after they've deployed. We just do whatever we can to help a ship out."

Gunston Hall has taken on the tasks of obtaining these items in the event of an embassy evacuation, said *USS Gunston Hall's* Supply Officer, Lt. Tracey Lopez.

Lopez said if the ship brought people aboard with infants or toddlers, these various baby items would come in handy.

Marie Moss, Team Two's leader, said the food may also be used in case they go to a poor country that may have very few items to survive. According to Moss, it also takes about 24 to 48 hours to prepare shipping for such missions.

"For this particular event we took one day to do the shopping and almost two days for packaging and shipping," said Moss. "This is the first mission my team has handled in reference to gathering baby food for a ship, but it is not the first time we have completed missions that required getting items together so we could send them to a deployed ship."

These personnel have no expectations of compensation for their after hours time dedicated specifically to assisting the fleet.

"It's our job," said Moss. "As long as we can satisfy the ship, that's our gratitude." And Team Two does it with pride.

"We never tell anyone no," said Duke. "If there's something we can't do for them, we direct them to the people who can."

Emergency Numbers for Servicemembers and Families

Here is emergency contact information for service members and their families:

- The Military One Source telephone number is 1-800-342-9647. Any military members or families in need of counseling services may call the Military One SOURCE number above.
- The Navy Telephone Helpline is 1-877-414-5358. This line will be staffed 24 hours by active duty Navy volunteers and will have connectivity with Navy, FEMA and other government agencies. They will try their very best to answer questions regarding the status of Navy family members, but please be aware that communication in the region is still inconsistent.
- Civilians may provide their current contact information at <http://www.arfp.org>.

For more on Hurricane Katrina, visit our special section at <http://www.military.com/Hurricane> covering the disaster and ongoing relief efforts.

Government Contractors & Vendors Hotline

For Government Contractors/Vendors directly affected by Hurricane Katrina, the Defense Finance and Accounting Service (DFAS) has established a 24-hour Hotline. The toll-free telephone number is 1-800-756-4571, Option 6.

IRS Disaster Relief Toll-Free Telephone Number

The Internal Revenue Service has announced the establishment of a special toll-free telephone number for use by taxpayers affected by Hurricane Katrina. People affected by Katrina who need help with tax matters can call 1-866-562-5227, Monday through Friday from 7 a.m. to 10 p.m. local time.



SUPER SERVMART: A Team Committed to the Fleet

Super SERVMART is located on the Norfolk Naval Base at 9610 Decatur Avenue (directly across from Pier 8 on the water front). Super SERVMART is open 0700 to 1600 Monday through Friday, except Federal holidays. On-site technical support is available from participating vendors for every commodity group offered, and thousands more items than those stocked in the store are available through the special order service. Other services include delivery (no minimum order) to any Hampton Roads location, including just-in-time (JIT) delivery to support everything from ships' deployment schedules, to coordinating deliveries to a central warehouse receiving location when timing is crucial to meet customer requirements.

Extended Hours In an effort to better accommodate our customers material requirements, Super SERVMART will extend normal (in-addition to) store operating hours as follows:

Saturday	Sept 24	0700-1600
Sunday	Sept 25	0700-1600
Monday	Sept 26	0700-1800
Tuesday	Sept 27	0700-1800
Wednesday	Sept 28	0700-1800
Thursday	Sept 29	0700-2000
Friday	Sept 30	0700-2200

Shuttle Service during Fiscal Year

End Hours: Commencing September 24 (in conjunction with the extended operating hours) Super SERVMART will also provide a shuttle van at the store to

transport shoppers to and from additional parking areas as parking spaces fill up. During the last two years this service has proved to be very successful in supporting our customers as parking congestion escalates during this period of the year.

Government Commercial Purchase Card Thresholds Increased: Commencing September 1, 2005 (**per below message**) the Government Purchase Card will be mandatory as a method of payment at Super SERVMART for purchases up to \$100K. Please ensure to update your Card Holders letters and profile in Citibank. Purchase requirements over 100K may still be accommodated utilizing a Delivery Order via a DD-1149.

Bring us your used toner cartridges for proper disposal: In a continuing effort to provide our customers with high quality goods and valuable services, super SERVMART has instituted a toner cartridge-recycling program. Items such as copier toner cartridges and printer ink cartridges contain hazardous materials. Recycling of these products is one way to keep those hazardous materials out of area landfills and expands your command's recycling program at the same time. Be environmentally responsible; bring your used copier toner cartridges and/or printer ink cartridges to Super SERVMART for proper disposal. For your convenience, a box properly identified for used cartridges has been placed just inside the customer entrance of Super SERVMART. Used cartridges can also be picked up during your regularly scheduled MobileMart visits.

Let us come to you: MobileMart, nicknamed "Big Blue", is the new mobile Super SERVMART store offered through Super SERVMART. It is simply a 40' trailer filled with approximately 200 line items for your shopping needs. It's a mini-Super SERVMART supply store on wheels parked at your front door step. Big Blue is used to promote JWOD products and then tailor the products to meet each customer's requirements. MobileMart is in full swing operating Monday through Friday, except for holidays. The schedule is posted on the FISC Norfolk web site (WWW.NOR.FISC.NAVY.MIL) under the Super Servmart extension and is also disseminated by

the Logistics Support Center, FISC Norfolk.

Shop the DoD E-Mall and save time: Super SERVMART is on-line with participation in the DOD E-Mall program. To find us on the DoD E-Mall:

1. Visit the DoD E-Mall website (www.emall.dla.mil)
2. Access the website by logging in with your user name and password
3. Click on Navy Contracts in the Category Browser
4. Scroll down and click on super SERVMART - Norfolk
5. Begin searching for your products

Orders received before noon will be delivered to your destination on the next business day. In conjunction with FISC Norfolk Logistics Support Center, the Online-ordering site was designed to provide a secure, ordering and workflow management system that is easily customized for each individual command, department, or division. Shopping rules are defined for each registered user, ensuring that your ordering procedures are well defined, documented and controlled. Visit the FISC Norfolk website at www.nor.fisc.navy.mil to find out more and for on-line registration information. For your convenience, the DOD E-Mall can also be accessed from within the store at our new virtual shopping area located near Customer Service.

Shop directly from your desk: At Super SERVMART, we realize your time is very valuable. With this in mind, we developed an in-store catalog available on CD ROM or on the FISC Norfolk website (<http://www.nor.fisc.navy.mil>).

Contractor Personnel (MANCON)

Customer Service Desk (757) 451-8030

Special Order Desk (757) 451-8019

Super SERVMART Store Manager
(757) 451-4956

In-store FISC Purchasing Agent
(757) 443-1348

Navy Detailing Continues

The Job Advertising and Selection System (JASS) and JASS Career Management System (JCMS) has been offline since Aug. 29 due to the impact of Hurricane Katrina, and Navy detailers are taking all order requests over the phone and through email until the system is up and running again. Detailers have also extended their hours to compensate for the extra phone calls and emails. The extra hours will also make it easier for Sailors stationed overseas to obtain orders. "It's important that every Sailor understands that their application is important," said Master Chief Operations Specialist (SW/AW) Patrick Lumley, PERS-4 senior enlisted advisor. "If they pick up the phone and call the detailer they know their application is going to be recorded. The detailer is going to continue to look at each and every application the same way, whether it's via JCMS or not. The detailer is still going to look at their qualifications, what platforms they have worked on - it's all being taken into consideration as if JCMS had not gone down." The main thing Lumley wants Sailors to understand is that detailers are here to help and if Sailors have any questions, they should ask. "The Navy is 24/7, 365 days a year, and we're going to take care of our people no matter what situation they are in," Lumley said. "If a Sailor detached from their previous command before the server went down or had orders being negotiated, their detailers can help." The current schedule can be viewed at <http://www.npc.navy.mil/enlisted/jass>.



1-800 628-2425)

Fax: (757) 443-2019

NAVSUP Makes Selections for 2006 CMDP I

After a careful review of many well-qualified nominees from the Naval Supply Systems Command (NAVSUP) enterprise, 16 employees were selected for the Corporate Management Development Program I (CMDP I) class of 2006. Mr. Jeffery Orner, NAVSUP Executive Director, recently approved the selections, which were made by NAVSUP's Civilian Executive Advisory Board (CEAB).

The CMDP I selectees for 2006 are: Terry Taylor of Fleet and Industrial Supply Center (FISC) Jacksonville; Robert DeVisser of FISC Yokosuka; Amy Bryant of NAVSUP Headquarters; Andrew Carr, Brenna Goode, Ernest Jackson, Gina Bigley, Maureen Canty, Richard Fitzhenry, and Scott Peiffer of the Naval Inventory Control Point; Devaughn Staton, Lila Howell, Melvin Brown, and Shannon Winters of the Navy Supply Information Systems Activity; and Mari Tighe and Shelia Weaver of the Naval Engineering Logistics Office.

CMDP I is an 18-month program open to employees within the NAVSUP claimancy in grades GS-11 and 12. The program is designed to develop a flexible, mobile, and prepared workforce to fill leadership roles within NAVSUP's claimancy. The primary purpose of the CMDP is to develop leaders who will enable NAVSUP to operate as a high-performance organization that delivers combat capability through logistics. The CEAB, composed of NAVSUP Senior Executive Service members, provides oversight for this program.

CMDP I members must complete the U.S. Department of Agriculture's Executive Leadership Program which includes: an orientation session, leadership training, a best practices seminar, individual needs assessment, leadership development plan, leadership team activity, two developmental assignments, shadowing assignment, executive interviews, leadership readings, and a program impact paper. Additionally, attendance at the NAVSUP Academy and a Face-the-Fleet visit is required.

"The development of our future leaders is an enabler of our products and services transformation," noted Mr. Barry Plunkett, CEAB chair. "We are proud to announce the selection of this class and are confident that this presents a unique opportunity for career growth and development."

SGLI Increases for All Service Members to \$400,000

By Chief Journalist Teresa J. Frith

As of Sept. 1, both active-duty and Reserve service members eligible for full-time Service member's Group Life Insurance (SGLI) automatically became insured for \$400,000, regardless of any previous requests to reduce or decline SGLI.

"Service members Group Life Insurance has been assisting our country's military personnel and their families for 40 years. The increase in coverage to \$400,000 will make the benefit even more valuable to today's service members," said Charles Strang, director, Office of Service Members Group Life Insurance, Prudential Financial.

The amount of coverage that can be selected has also changed from increments of \$10,000 to increments of \$50,000. The monthly premium remains \$3.25 per \$50,000 of coverage. Based on this formula, \$26.00 will be the monthly premium for full coverage.

After Sept. 1, service members may elect to reduce or decline SGLI by filling out form SGLV-8286, which can be downloaded at <http://www.insurance.va.gov/sgliSite/forms/forms.htm>. Original signatures must appear on all copies, and must be witnessed by an authorized military representative and forwarded to local personnel support staff. Properly completed forms will be submitted to a payroll office to stop or adjust the deductions for SGLI. Reductions are effective the first day of the month after the form is properly submitted.

These changes will not affect coverage under Family SGLI (FSGLI). To be eligible for spouse and/or dependent coverage under FSGLI, service members must keep SGLI in force. The maximum amount of FSGLI remains at \$100,000 and will continue to be available in increments of \$10,000.

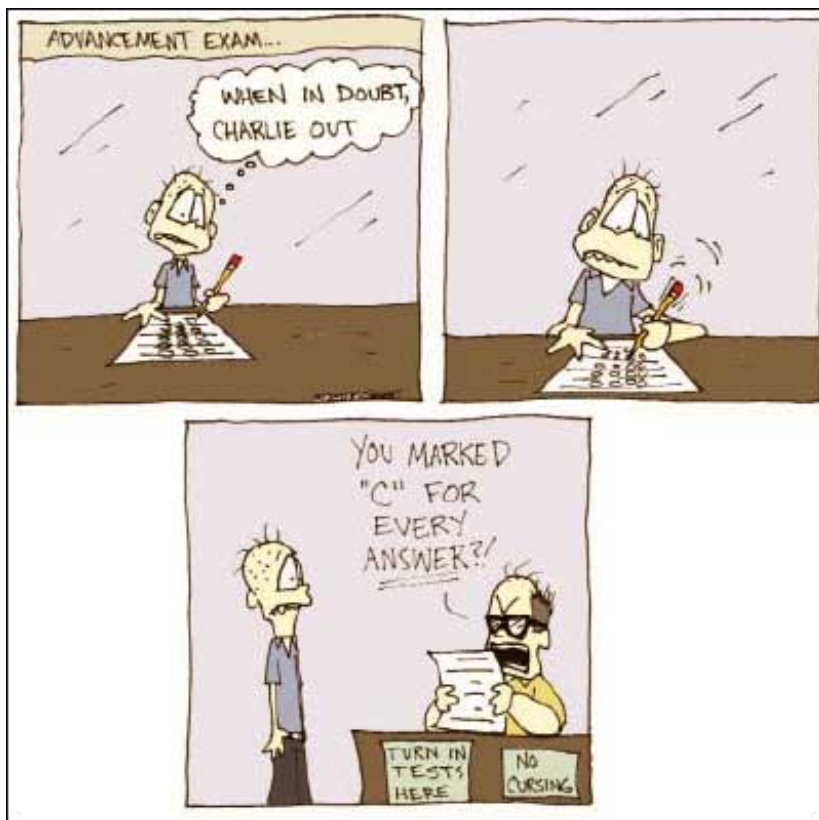
Existing beneficiary designations remain effective in the same proportion to \$400,000 and remain effective until a new SGLV-8286 is properly completed.

FY 06 Navy Supply Corps Junior Service College Selects

Congratulations to the following FY 06 Supply Corps Junior Service College selects.

Domingo Alinio	Jonathan Gray	Lloyd Saunders
Kathy Arthurs	Damon Heemstra	Cory Schemm
Timothy Bellott	Brian Jeter	Robert Scott
John Bramblett	Jason Johnson	Mark Sheffield
Wray Bridger	Wesley Johnson	Lamal Sheppard
Timothy Brown	Scott Logan	Tisha Smith
Troy Carr	Manuel Lugo	James Statler
Nicole Chambers	Christian Mahler	Saleem Tafish
William Clark	Ronaldo Manalang	Angela Torres
Doyne Clem	Robert Mazzarella	Kadiatou Traore
Charles Detwiler	Joshua McKay	Scott Van Voorhees
Althea Dewar	David McNutt	Chris Waldron
Shane Dietrich	James Murphy	Kerri Yarbrough
Brian Dodson	Mark Peace	
Walter Egge	Joel Pitel	
Brie Gallagher	Frankie Rios	
Roy Garrison	Kenneth Ryker	

The Junior Service College is an excellent opportunity to gain Joint Professional Military Education (JPME). For additional information regarding the Junior and Senior Service Colleges please contact your detailer.



New DFAS Policy Decreases Identity Theft

The Under Secretary of Defense Comptroller and the Under Secretary of Defense Personnel and Readiness (P&R) have co-signed a new policy that directs all military departments and all defense civilian employees to support the policy to eliminate paper copies of LES and W-2 tax statements. Under the new policy, military members and civilian non-bargaining employees who log on to the myPay website after Sept. 1 are consenting to receive electronic copies of their documents.

myPay is currently available to all Department of Defense (DoD) military members, DoD civilian employees, and military retirees and annuitants. Although the policy applies to DoD military members and DoD civilians, the benefits of using myPay to eliminate identity theft associated with postal delivery of these statements also applies to retirees and annuitants for their 1099 tax statements.

For many years, myPay has provided military members and civilian employees with a secure method to view, print, and save their LES, W-2 or 1099s electronically. Receipt of electronic documents through myPay eliminates risk associated with hand-delivered mail. By using myPay to view and print LES and W2 statements, the names, addresses, and social security numbers (SSN) of military members, civilian employees, retirees, and annuitants are protected. The individual controls when the document is viewed and printed. The individuals' sensitive data is under their control at all times. This is particularly important for W2s and 1099s, where the SSN cannot be masked due to IRS regulations.

One Touch Support News

By Darlene Shaw, OTS Program Analyst

This column is to help users with questions, concerns about OTS.

Q. I entered NSN: 0102-LF-005-2500 for technical research. According to the Navy Forms Web site, this NSN is good but OTS didn't provide any data despite even a wildcard search. Does the system provide technical data on forms (cog 1I) and publications (cog 0I)?

A. The current OTS range of NIINs received from FLIS is 000000047 to 012653394. A request to expand the range to include NATO NIINs (specifically 99 NIINs) has been made and a complete pull is scheduled to occur no later than Aug. 15.

Q. Can a flag or warning be programmed into the software that would alert users that one or more of the usual sources may not be responding?

A. The system already offers this feature. Whenever you conduct a stock check, you'll get the best results if you click on the "Advanced Search Criteria" tab to ensure that you will access all available data sources. You must select the data sources you would like to see. Now, when you get the results, you may see a box labeled "Reload Data." Click on this box until it disappears (which indicates all data received). Once all supply sources are displayed, click on the box labeled "Check Query Status." Now the status of the data sources will be displayed as shown in the table.

For additional help with OTS, please contact the Global Distance Support Center at 1-877-4-1-TOUCH (86824) or DSN 510-4-2-TOUCH (86824). Customer service representatives are available to answer any question at any time, 24 hours a day, 7 days a week, 365 days a year.

The Program Office is very focused on customers' needs. You are invited to provide your feedback at Onetouch@navy.mil. The FEEDBACK link at the top of the OTS Web site can also be used to submit questions and concerns.

Protect Your Front-Loading Washing Machine During a Move

Ever sat in a laundromat, watching through the washer's glass portal as your clothes tumbled in sudsy water? That machine was a front-loading washer, and we used to only see them in laundromats. But more and more Navy families use front-loading washers at home too.

Front-loading washers are expensive appliances. Prices can range from \$700 to \$1,800 or more. Regardless of the price, many consumers are willing to pay more up front to gain energy savings over the life of the machine.

"Families who own front-loading washers need to protect these expensive appliances. That can be a challenge if you move often, as our Navy families do," notes Ron Fevola, the Naval Supply Systems Command's (NAVSUP) Household Goods Director.

There is one simple thing you can do to protect a front-loading washer when moving: save the original shipping bolts, spacers, and wrenches provided with the machine.

When you install a new front-loading washer, you will find several shipping bolts. These secure the drum during shipping to avoid damaging the washer's internal mechanisms. To avoid damage during a later move, you will need to re-attach these same bolts.

Top-loading washers must be secured for shipping as well, but that is easily done with commonly available foam or other packing material. When movers pack a top-loading washer, they use a special material called "washer pack" to secure the washer's drum and agitator.

But movers usually don't have replacement bolts to secure a front-loading washer for moving. If you lose the shipping bolts and special wrench, you will have to contact the manufacturer to replace them. These items generally are not available at hardware or appliance stores. If you have to move on a short deadline, you may not have time to wait for the bolts to arrive from the manufacturer.

So save the original shipping bolts. After installing a front-loading washer, simply place the shipping bolts, spacers, and wrench in a small bag. Label the bag and store it with the washing machine instructions, or affix the bag to the machine where it won't interfere with its operation.

"Also, when you make your move application, let the personal property counselor know you have a front-loading washer. This is a good time to make sure you have the necessary bolts, spacers, and wrench," NAVSUP's Fevola said. When the movers call or visit to conduct their pre-move survey, ensure they also know you have a front-loading washer and whether or not you have the required shipping bolts, he advised.

These simple acts can help you avoid damage to your expensive appliance and save you from last-minute delays and unnecessary trouble when moving.

For more information on Household Goods moves please go to www.smartwebmove.navsup.navy.mil.



NAVSUP Graduates First Class of Lean Six Sigma “Black Belts”

As part of its effort to improve business practices through a process improvement methodology called “Lean Six Sigma”, the Naval Supply Systems Command (NAVSUP) selected the first wave of Lean Six Sigma “Black Belts” in April of this year. On Aug. 12, 24 NAVSUP employees graduated from 160 hours of intensive Black Belt training and are now armed with the tools that will help streamline NAVSUP processes across the globe.

Lean Six Sigma is an industry-proven, data-driven management approach that combines the strategy and solution set from Lean manufacturing with the cultural, organizational process, and analytical tools of Six Sigma. The goal of Lean Six Sigma is to provide higher quality products and services to our customers faster, at lower cost. A Black Belt leads project teams and has had in-depth training in Lean Six Sigma techniques.

Members of the first NAVSUP Black Belt graduating class hail from across the enterprise.

The graduates include: Tom Heasley from NAVSUP HQ; Dottie Basehore, Mike Beliveau, and Cathy Wiechelt from NAVICP, Mechanicsburg; Elizabeth Sossaman and Irv Farmer from NAVICP Philadelphia; Steve Palmer from FISC Jacksonville; Sheryl Harts and Dianna Klein from FISC Norfolk; Nicole Davis and Joyce Jo from FISC Pearl Harbor; Mary Terry from FISC Puget Sound; Carolyn Wright from FISC San Diego; Max Crouch and Mike Klotz from FISC Yokosuka; Diane Billman, Andrew Groenenboom, Meredith Passaro, Brian Laird, Louis Marbrey, Janis Morehead, and Karen Pease from NAVSISA; and Brad Letts and Wanda Romero from NOLSC.

“Our warfighters deserve the most effective and efficient logistics delivery system possible,” said Rear Adm. Daniel H. Stone, Supply Corps, USN, commander, Naval Supply Systems Command. “As the enabler of NAVSUP’s Products and Services transformation, Lean Six Sigma gives our enterprise the ability and agility to generate process improvements in the most intelligent, repeatable, measurable, and cost-efficient way possible.”

Drawing on lessons learned from private industry, NAVSUP leadership is challenging managers and employees across the Enterprise to embrace the Lean Six Sigma model to streamline

processes, create incentives for positive change, and harvest savings to help re-capitalize the Fleet.

“Lean Six Sigma strengthens employee contributions to NAVSUP in two ways; first, it allows them to concentrate on value-added work and second, gives them direct input on continuous improvement projects,” said NAVSUP Lean Six Sigma Director Steve Santos. “Lean Six Sigma also helps us do the things we do to support the warfighter as effectively and efficiently as they can possibly be done.”

What makes Lean Six Sigma different from earlier process improvement models, according to Santos, is the formal, systematic approach based upon data. It also continues to track savings for the long term. Being data driven, Lean Six Sigma is fair and objective, free from variables linked to individual biases.

NAVSUP Black Belts are deployed full-time in support of Lean Six Sigma projects. For instance, Black Belts at FISC Puget Sound are actively leading a project to reduce the cycle time for receiving hazardous material offloads from ships.

At FISC San Diego, a team is making great progress on a project to improve procedures for booking outbound shipments of service-member’s household goods.

In Yokosuka, a “Munchie Warehouse” project team is looking closely at the costs associated with maintaining a warehouse of snack products [munchies] for our forces, at the same time these products are available through local economy.

As the resource enabler of Sea Power 21, Sea Enterprise seeks to transform the Navy’s business processes to drive enterprise-wide efficiencies. At its core, Sea Enterprise is truly about changing the way we think and how we behave. Lean Six Sigma is just one of many process improvement tools available to achieve this end. Such initiatives allow the Navy to cultivate a culture of continuous improvement, reduce operating and support costs, and maximize productivity.

“Capitalizing on these tools helps to ensure that NAVSUP can help deliver the right force, with the right level of readiness, at the right cost both now and in the future,” notes Santos.

2005 International and Military Mail Christmas Mailing Dates

To ensure delivery of holiday cards and packages by December 25 to military APO/FPO addresses overseas and to international addresses, we suggest that mail be entered by the recommended mailing dates listed below. Beat the last-minute rush and take your mail to your U. S. Post Office(tm) by these suggested dates.

	EMS	1stClass	Priority	PAL	SAM	Parcel Post
APO/FPO AE ZIPs 090-092	Dec 19	Dec 10	Dec 10	Dec 3	Nov 26	Nov 12
APO/FPO AE ZIP 093	N/A	Dec 5	Dec 5	Dec 3	Nov 26	Nov 12
APO/FPO AE ZIPs 094-098	Dec 19	Dec 10	Dec 10	Dec 3	Nov 26	Nov 12

Logistics Support Representatives

Ship	Representative	Telephone	Cell
USNS Big Horn (T-AO 198)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS John Lenthal (T-AO 189)	Al Ford/Alma Henry	443-1877/76	544-5367
USNS Kanawha (T-AO 196)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Laramie (T-AO 203)	Al Ford/Alma Henry	443-1877/76	544-5367
USNS Leroy Gruman (T-AO 195)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Mount Baker (T-AE 34)	Al Ford/Alma Henry	443-1877/76	544-5367
USNS Patuxent (T-AO 201)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Saturn (T-AFS 10)	Al Ford/Alma Henry	443-1877/76	544-5364
USNS Sirius (T-AFS 8)	Al Ford/Alma Henry	443-1877/76	544-5364
USNS Spica (T-AFS 9)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Supply (T-AOE-6)	Al Ford/Alma Henry	443-1877/76	544-5364
USNS Artic (TAOE 8)	Al Ford/Alma Henry	443-1877/76	44-5364
USS Albany (SSN 753)	SK2 Trisha Marshall	443-1806	544-1232
USS Anzio (CG 68)	SK2 Josue Negron	443-1855	544-5365
USS Arleigh Burke (DDG 51)	SK2 Josue Negron	443-1855	544-5365
USNS Artic (TAOE 8)	Al Ford/Alma Henry	443-1877/76	544-5464
USS Ashland (LSD 48)	SK1 Claudia Riley	443-1866	544-5456
USS Austin (LPD 4)	Aquatta Arnold	443-1864	544-5450
USS Barry (DDG 52)	John Gant	443-1242	544-5379
USS Bataan (LHD 5)	Gary Humphries	443-1859	544-5419
USS Boise (SSN 764)	Vivian Hardy	443-1867	544-5436
USS Briscoe (DD 977)	Gary Humphries	443-1859	544-5419
USS Bulkeley (DDG 84)	Joyce Ford	443-1857	544-5403
USS Cape St. George (CG 71)	Gary Humphries	443-1859	544-5419
USS Carr (FFG 52)	John Gant	443-1242	544-5379
USS Carter Hall (LSD 50)	SK1 Claudia Riley	443-1866	544-5456
USS Cole (DDG 67)	Kevin Brunner	443-1875	544-5442
USS Detroit (AOE 4)	Al Ford/Alma Henry	443-1877/76	544-5364
USS Deyo (DD 989)	Kevin Brunner	443-1875	544-5442
USS Donald Cook (DDG 75)	Joyce Ford	443-1857	544-5403
USS Dwight D. Eisenhower (CVN 69)	James DeBerry	443-1856	544-5383
USS Elrod (FFG 55)	Marie Moss	443-1862	544-5395
USS Enterprise (CVN 65)	Maurica Johnson	443-1851	544-5440
USS Estocin (FFG 15)	Joyce Ford	443-1857	544-5403
USS Florida (SSBN 726)	Janis Hayes	443-1863	544-5438
USS George Washington (CVN 73)	SK2 Trisha Marshall	443-1806	433-1232
USS Gettysburg (CG 64)	Gary Humphries	443-1859	544-5419
USS Gonzales (DDG 66)	Virginia Nichols	443-1865	544-5452
USS Grapple (ARS 53)	SK1 Claudia Riley	443-1866	544-5456
USS Grasp (ARS 51)	Teresa Wiggins	443-1849	544-5460
USS Gunston Hall (LSD 44)	Marie Moss	443-1862	544-5395
USS Hampton (SSN 767)	Maurica Johnson	443-1851	544-5440
USS Harry S. Truman (CVN 75)	Janis Hayes	443-1863	544-5438
USS Hawes (FFG 53)	John Gant	443-1242	544-5379
USS Hayler (DD 997)	Joyce Ford	443-1857	544-5403
USS Hyman G. Rickover (SSN 709)	James DeBerry	443-1870	544-5383
USS Iwo Jima (LHD 7)	Kevin Brunner	443-1875	544-5442

FISC Norfolk Key Telephone Numbers

	DSN	Telephone	FAX
Commanding Officer	646	(757) 443-1001	443-1000
Executive Officer	646	(757) 443-1001	443-1000
Executive Director	646	(757) 443-1001	443-1000
Reserve Liaison	646	(757) 443-1012	443-1549
Senior Enlisted Leader	646	(757) 443-1153	443-1015
Counsel	646	(757) 443-1092	443-1090
Public Affairs Officer	646	(757) 443-1013	443-1015
Small Business Office	646	(757) 443-1435	443-1355
Security Officer	646	(757) 443-1510	443-1537
Contracting			
Contracting Officer	646	(757) 443-1601	443-1605
Operations Director	646	(757) 443-1628	443-1605
Contract Ops (Fleet)	646	(757) 443-1375	443-1424
Contract Ops (Ashore)	646	(757) 443-1347	443-1424
Purchasing Ops (Ashore/Overseas)	646	(757) 443-1370	444-1376
Purchasing Ops (CONUS)	646	(757) 443-1394	443-1389
Purchasing Ops (Habitability)	646	(757) 443-1444	443-4417
Business Support Dept.			
Director	646	(757) 443-1565	443-1883
Industrial Support Dept.			
Director	646	(757) 443-1874	443-1064
ATAC	565	(757) 444-2060	445-8607
Regional Navy Mail Center	564	(757) 444-9126	444-9796
Fleet Logistics Dept.			
Fleet Logistics Officer	646	(757) 443-1165	443-1175
Logistics Support Officer	646	(757) 443-1224	443-1175
Logistic Support Center	646	(757) 443-1211	443-1175
Global Distance Support Center		1-877-418-6824	443-1175
SERVMART	646	(757) 443-1273	443-1293
MHE	646	(757) 444-4037	444-3760
Regional Transportation	646	(757) 443-1067	
Supply Management Dept.	646	(757) 443-1744	
Requirements Division	646	(757) 443-1271	443-1277
Ocean Terminal	564	(757) 444-2395	444-2352
Personal Property	646	(757) 443-3795	443-3737
HAZMAT	564	(757) 444-5809	443-1293
Cheatham Annex	953	(757) 877-7100	887-7223
Fuel			
Fuels Officer	262	(757) 322-9003	322-9005
FISC Norfolk Washington, DC	288	(202) 433-2901	685-0000
FISC Norfolk Philadelphia	442	(215) 697-9550	697-9554